



ALE/ILA system capabilities map

Foundational Capabilities

Essential for all ALE/ILA systems, ensuring core functionality and system reliability.

Discovery

- Search & Filtering
- Course Display
- Course Comparison
- Provider Directory
- Quality Assurance or Accreditation information

Provider Management

- Provider Account Management
- Course Management
- Provider Registration
- Provider Eligibility and Compliance
- Provider onboarding

User account & ILA Essentials

- User Account management
- ILA Balance Tracking
- Course Enrolment
- ILA Application & Verification
- Payment Processing

Advanced Capabilities

Enhancing user experience and system effectiveness through advanced features and personalised support.

System Insights and Analytics

- User Engagement Analytics
- Learning Outcomes Benchmarking
- Regulatory Compliance Analytics
- Policy and Decision-Making Insights

Career support

- Skills gap analysis
- Personalised Guidance
- Employment Guidance
- Job matching

AI features

- AI-driven learning/course recommendations
- Automated data validation
- Predictive analytics

Operational Capabilities

Key for efficient system performance, supporting smooth interactions and data-driven decisions.

User Engagement and Communication

- Notifications and Alerts
- User feedback and support
- Personalised Learning Pathways

Provider Quality Assurance (QA) and Compliance

- Course Ratings and Reviews
- Compliance checks
- Performance Metrics

ILA Management and Analytics

- ILA Usage tracking and reporting
- Fund utilisation analytics

System Governance

- Role-Based Access Controls

Skills and Credentials Management

- Digital Credential Issuance and Management
- Skills / Competence management
- Skills Self-Assessment
- Skills Tracking
- Recognition of Prior Learning (RPL)

Non-Functional Capabilities

Ensuring system usability, security, and accessibility, critical for user trust and compliance.

User experience & Accessibility

- Mobile-friendly
- Unified access ALE/ILA
- Alternative access option (e.g. offline)
- Compliance with EU Web Accessibility Directive
- Multi-language support

System Integrity & Security

- Privacy and Data Security Compliance (GDPR)
- Access Controls and User Authentication
- Data Integrity
- Audit Logs
- Data Interoperability